



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**Plot 91 Cadastral Zone Nnamdi Azikiwe Express Way, Jabi-Abuja**  
**FACULTY OF MANAGEMENT SCIENCES**  
**DEPARTMENT OF PUBLIC ADMINISTRATION**  
**2020\_1 EXAMINATION**

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**COURSE CODE: PAD871**

**COURSE TITLE: PUBLIC PERSONNEL MANAGEMENT**

**CREDIT UNIT: 2 CREDITS**

**Time Allowed: 2<sup>1/2</sup> HOURS**

- 1. Attempt question one (1) and any other two (2) questions.  
Three question in all.**
- 2. Question one (1) is compulsory and carries 30marks, while the  
other questions carry 20marks each**
- 3. Present your points in coherent and orderly manner**

1. (a) Define personnel management **5 marks**  
(b) Briefly trace the origin and evolution of personnel management **10 marks**  
(c) Outline ten (10) and explain five (5) significant function of personnel management **15 marks**
2. (a) Carefully clarify the concept of line and staff personnel management **8 marks**  
(b) Itemize and explain the problems of the Nigerian civil service commission **12 marks**
3. (a) What is staff selection in personnel management. **5 marks**  
(b)Mention and explain examination and their types. **15 marks**
4. Write short notes on the underlisted concepts **5 marks each**
  - (a) Delegation
  - (b) Development
  - (c) Coaching
  - (d) Mentoring
5. Mention and explain factors in determining general staff compensation in personnel management **20 marks**