



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**91, CADASTRAL ZONE, UNIVERSITY VILLAGE, JABI, ABUJA**  
**FACULTY OF MANAGEMENT SCIENCES**  
**2020\_1 EXAMINATION**

**COURSE CODE: CRD 320**

**CREDIT UNIT: 3**

**COURSE TITLE: COOPERATIVE MANAGEMENT & ORGANIZATION**

**TIME ALLOWED: 3 HOURS**

**Instruction: Attempt question number one (1) and any other three (3)**

- 2. Question number one (1) is compulsory and attracts 25 marks, while any other three questions attract 15 marks each with total of 70 marks**
- 3. Present your answers any points in a clearly and orderly manner**

**QUESTION 1:** A). Mendoza defined Cooperative management as the efficient and effective utilization of the resources of a cooperative as a business organization for the purpose of serving the needs of its members within the context of the accepted cooperative principles. Therefore, explain the features of cooperative management which the above definitions bring to fore. *[5 Marks]*

B). In the cooperative organizational set up there are distinct interest groups such as individual members, cooperative group, the organization and the employees each having a distinct aims system. The aims system is still more complex in respect of the integrated type of cooperatives. Discuss the aims system of such a complex cooperative combine with their diverse influence. *[10 Marks]*

C). Informal mentoring occurs daily in all types of organizations, more and more firms are establishing formal mentoring programs. Discuss several valuable roles the Mentors can play and several guidelines that can help ensure a successful mentoring program. *[10 Marks]*

**QUESTION 2:** A). Based on the various challenges hindering the management of cooperative organization in Nigeria. As a cooperative student advice the Nigerian government on the effective ways through government policy framework to promote cooperative development in Nigeria. *[5 Marks]*

**B).** Highlights the Functions of Chief Executive towards efficient and effective management of cooperative society *[10 Marks]*

**QUESTION 3:** In cooperative society members mobilize their resources to achieve a common goal through joint ownership of business enterprise. The cooperative organization mobilizes inputs financial resources like money, resources material and human resource. It is pertinent to evaluate how the cooperative enterprise is able to effectively and efficiently perform in combining the available resources towards the attainment of the cooperative organizational goals. Therefore, being a cooperative student how do you measure or evaluate cooperatives organization performance and the output results. *[15 Marks]*

**QUESTION 4:** International Labour Organization (ILO) noted that governments of every country should promote the important role of cooperatives in transforming fully integrated into mainstream economic life and marginal survival activities (sometimes referred to as the "informal economy") into legally protected work. In a bid to promote cooperative society worldwide ILO gives recommendations during their international labour conference in 2002. Enumerate the (ILO) notably National Policies that recommends to various countries of the world. *[15 Marks]*

**QUESTION 5:** What do operational efficiency meant to you and explain the distinct aspects of operational efficiency in respect to cooperative organization in Nigeria *[15 Marks]*

**QUESTION 6:** Briefly discuss the following concepts

- a. Normative Character *[5 Marks]*
- b. Management Development (MD) *[5 Marks]*
- c. Distinct Economic Process *[5 Marks]*