



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
2020_1 EXAMINATION

COURSE CODE: BUS831

COURSE TITLE: Organizational Theory and Behaviour

CREDIT UNIT: 2

INSTRUCTION:

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt question one (1) and any other three (3) questions; four questions in all**
- 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.**
- 4. Present all your points in a coherent and orderly Manner**

TIME ALLOWED: 2½ Hours

Question One

a) Organization Development emphasizes on how employees view their environment. How will you apply Organization Development Techniques in your environment?

15Marks

b) Explain Kotter's Eight-Step Plan for Implementing Change and Action Research.

10Marks

Question Two

Summarize the dominant models and underlying assumptions of classical organization theory.

15Marks

Question Three

Explain any five (5) among classical organization theory.

15Marks

Question Four

a) Recap dominant models, underlying assumptions human resource/organizational behaviour perspective.

7Marks

b) Explicate Major Theorists and Contributions human resource/organizational behaviour perspective.

8Marks

Question Five

a) Educate on the Dominant Model, Underlying Assumptions on systems theory of organization.

7Marks

b) What are the Challenges/Opportunities for Organizational Behaviour .

8Marks

Question Six

a) Discuss the Big Five Personality Model.

7Marks

b) Define Person Perception and Common Shortcuts in Person Perception.

8Marks