



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2020_1 EXAMINATION

Course Code: BUS 424

Course Title: Organisational Theory and Behaviour

Credit Unit: 2

Instructions:

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt Question 1 and any other two (2) questions**
- 3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20marks each**
- 4. Present all your points in coherent and orderly manner**

Time Allowed: 2 Hours

1a) What is management and organisation theory? **5Mks**

b). Briefly enumerate the main characteristics of an organization? **25Mks**

2a) State the main thrust of the management science approach. How has this approach contributed to management thought and what is its limitation?

7Mks

2b) Enumerate at least ten characteristics of Mechanistic Organization System? **13Mks**

3. Briefly explain any five types or sources of power known to you? **20Mks**

4. List and discuss four ways of resolving conflict. Which of these would you recommend and why? **20Mks**

5. Why do people sometimes resist change?

20Mks