



NATIONAL OPEN UNIVERSITY OF NIGERIA

Plot 91, Cadastral Zone, Nnamdi Azikwe Express Way, Jabi Abuja

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF PEACE AND CONFLICT RESOLUTION

2024 1 EXAMINATION

COURSE CODE: PCR375

COURSE TITLE: LANGUAGE INFORMATION IN PEACE AND CONFLICT RESOLUTION

CREDIT UNIT: 3

TIME ALLOWED: 3 HOURS

INSTRUCTION: Answer any 4 questions. Each question carries an allocation of 17.5 marks. The total score is 70.

Question 1: Discuss the following dimensions of conflict: resources, goals, and power (17.5 marks).

Question 2: Discuss the stages of perception (selection, organization, interpretation, and negotiation) and their significance in communication (17.5 marks).

Question 3: Explain the nature of language, its personal and sociocultural aspects, language codes, and the attributes of language. Provide examples to support your explanation. (17.5 marks)

Question 4: Explain the importance of cross-cultural meaning, a semantic approach, rich points and keywords, and the use of metaphors in studying conflict resolution and intercultural communication. Provide examples to support your explanation. (17.5 marks)

Question 5: Explain the key concepts of interpersonal communication and their relevance in understanding communication dynamics (17.5 marks).