



NATIONAL OPEN UNIVERSITY OF NIGERIA
UNIVERSITY VILLAGE, NNAMDI AZIKIWE EXPRESS WAY, JABI, ABUJA
FACULTY OF HEALTH SCIENCES
DEPARTMENT OF NURSING SCIENCES
2024 1 EXAMINATION

Programme: **BACHELOR OF NURSING SCIENCE (BNSc)**
Course Code: **NSC403**
Course Title: **LEADERSHIP AND MANAGEMENT IN HEALTH**
Credit Units: **THREE (3)**
Time Allowed: **2 HOURS**
Total Marks: **70%**
Instruction: **ANSWER ALL QUESTIONS**

1. Discuss the following human resource management tactics:
 - a. Recruitment in general *(5 Marks)*
 - b. Sources of Recruitment *(5 Marks)*
 - c. Training *(5 marks)*
 - d. Promotion *(5 marks)*

(Total = 20 Marks)
2.
 - a. Zero-base budgeting is a budgeting method for a corporation in which all expenditures must be justified afresh each year. Discuss. *(15 Marks)*
 - b. List the members of the Nursing Audit Team. *(5 Marks)*

(Total = 20 Marks)
3.
 - a. Enumerate ten (10) importance of communication. *(10 Marks)*
 - b. Explain structural and human constraints as barriers to effective communication giving suitable examples *(10 Marks)*

(Total = 20 Marks)
4.
 - a. Describe Donabedian model for assessing quality assurance. *(3 Marks)*
 - b. Identify steps involved in quality assurance review. *(7 Marks)*

(Total = 10 Marks)