

## NATIONAL OPEN UNIVERSITY OF NIGERIA PLOT 91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESS WAY JABI, ABUJA FACULTY OF SOCIAL SCIENCES DEPARTMENT OF MASS COMMUNICATION

2024\_1 EXAMINATION

COURSE CODE: MAC425

COURSE TITLE: PUBLIC RELATIONS PRACTICE

UNITS:

TIME: 3 HOURS

INSTRUCTION: ANSWER QUESTION ONE AND ANY OTHER THREE

1. (a) Discuss the five (5) nuggets or programmes that can be used to improve the relationship between an organisation and the host Communities. (15 marks)

(b) Identify and discuss five (5) challenges bedevilling community relations practice in Nigeria. (10 marks)

- 2. With not less than five (5) characteristics, discuss the major differences in the various marketing functions. (15 marks)
- 3. Discuss at least five (5) important rules that guide writing of Press Release. (15 Marks)
- 4. (a) Speeches are usually classified on the basis of the function each speech is designed to play. Discuss any five (5) of the classifications (10 Marks)
  - (b) Examine any two (2) of the three styles or forms of speech delivery. (5 Marks)
- 5. (a) Examine the two major concepts in innovation diffusion theory. (5 Marks)
  - (b) Explain five (5) factors that can influence public approval of an innovation programme. (10 Marks)