



NATIONAL OPEN UNIVERSITY OF NIGERIA
Department of Library and Information Science
2024 1 EXAMINATION

Knowledge Management, (LIS 406)

Time Allowed: 2 HOURS 15 MINUTES

Instruction: Please carefully read and take note of the instruction below:

1. **Indicate your Matriculation Number clearly.**
 2. **Answer question one (1) and any other two (2) questions – three questions in all.**
 3. **Question one (1) is compulsory and carries 30 marks while the other questions carry 20 marks each.**
 4. **Present all your points in a coherent and orderly manner.**
-
1. (a) Explain the concept of knowledge management
(b) Describe the importance of knowledge sharing in an organization.
 2. (a) Define knowledge sharing
(b) Mention the purpose for which knowledge is shared.
 3. (a) Mention the methodologies through which the implementation of knowledge management systems could be actualized.
(b) Discuss any four of the above methods.
 4. (a) Describe the term, knowledge architecture
(b) Outline the purposes of knowledge architecture.
 5. (a) What is the requirement of enterprise knowledge architecture
(b) How would the knowledge management model support the development of knowledge architecture.
(c) Discuss the purpose for measuring the impact of knowledge management.