



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi – Abuja
DEPARTMENT OF BUSINESS ADMINISTRATION
FACULTY OF MANAGEMENT SCIENCES
2024 1 EXAMINATION

Course Code: BUS815

Course Title: Management Information System

Time Allowed: 2 hours Credit Unit: 2

Instruction: Attempt question ONE (30 marks) and any two (2) questions 20 marks of your choice

QUESTION ONE

- a) Management information reports have numerous positive attributes, and they all revolve on efficiently delivering the contracted-upon information to the receiver. Examine this statement and discuss the attributes of management information reports. 10 marks
- b) Reports can be categorized into four (4) based on the study's module, name and discuss them in detail. 10marks
- c) Imagine you are an IT consultant working with a medium-sized manufacturing company. The company wants to implement a Management Information System to improve its operational efficiency and decision-making processes. Outline an appropriate MIS solution, and implement it successfully. 10marks

QUESTION TWO

- a) Choose a real-life organization and analyze how system and application software can contribute to their overall business success. 10marks
- b) Give appropriate examples and explain how hardware and software systems differ. 10marks

QUESTION THREE

- a) List and explain at least five (5) Microsoft Software Package. 10marks
- b) Name and describe at least ten (10) Microsoft Package Ctrl +Key results. 10marks

QUESTION FOUR

- a) There has been a significant increase in the use of business intelligence tools in data processing in recent years. Explain batch processing and its features. 10marks
- b) Consider online processing and its benefits in terms of data processing. 10marks