

NATIONAL OPEN UNIVERSITY OF NIGERIA

Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja

DEPARTMENT OF BUSINESS ADMINISTRATION FACULTY OF MANAGEMENT SCIENCES 2024 1 EXAMINATION

COURSE CODE: BUS427

COURSE TITLE: BUSINESS POLICY AND STRATEGY 1

INSTRUCTIONS: 1. Indicate your Matriculation Number clearly

2. Answer questions one (1) 25marks and any other three (3) questions 15marks each.

TIME: 2hrs 30mins

1a. Sound policies usually contain a combination of some certain characteristics. Discuss. 5Marks

1b. Explain the sources of Business policy. 10 Marks

1c. Explain the reasons for formulating business policy? 10 Marks

2a. Write notes on the followings:

i. Grand Strategy 4 Marks

ii. Functional Strategy 4 Marks

2b. Explain the interest that should be taken into consideration when engaging in a rational decision-making process. 7 Marks

3a. A triggered event is something that acts as a stimulus for a change in strategy. Explain the possible triggering events in an organisation? 6 Marks

3b. Explain the following steps that could be taken to improve the making of strategic decisions? 9 Marks

4a. Write notes on the followings:

i. Functional-Level Strategies 5 Marks Business-Level Strategies 5 Marks

4b. Explain the roles and responsibilities of top management in Corporate governance? 5 Marks

5a. Write notes on the followings, when developing a skill in a case study:

 Diagnosing Problems 4 Marks

ii. Developing Alternative Solutions

5b. Explain the various elements involving in situation analysis? 7 Marks