



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF BUSINESS ADMINISTRATION
2024 1 EXAMINATION

COURSE CODE: BUS424

COURSE TITLE: ORGANISATIONAL THEORY

INSTRUCTIONS: 1. Indicate your Matriculation Number clearly

2. Answer questions one (1) 25marks and any other three (3) questions 15marks each.

TIME ALLOWED: 2^{1/2} Hours

- 1a.** Organisations can be understood to be organisation as a group of people working together to achieve a special purpose which cannot be achieved by an individual working alone. There are however some characteristics that are common among all types of organisations. List and explain five of them, within the context of a public/government-owned organisation. (15 marks)
- 1b.** For Talcott Parsons, the goal or function of an organisation is the framework within which it can be classified. List and explain the types of organisation from this framework. (10 marks)
- 2.** Max Weber made some major contributions to organisational theory. List and explain with examples, three of his contributions. (15 marks)
- 3.** Michael and Jones (1973) identified six objectives of organisational change. List and discuss them. (15 marks)
- 4.** Joan Woodward (1971) was a major contributor to the Socio-Technical Systems Approach on technology and organisational structure. Discuss three major contributions of Woodward to this management based approach (15 marks).
- 5.** Critically review and compare between Maslow's and Herzberg two factor theories.(15 marks)