



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**FACULTY OF SOCIAL SCIENCES**  
**DEPARTMENT OF TOURISM STUDIES**  
**2023\_2 EXAMINATIONS**

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**Course Title:** Introduction to Airline Management

**Course Code:** TSM 349

**Course Unit:** 2

**Time Allowed:** 2:00hrs

**Instruction:** Answer any three (3) questions only

- 1a.** State the three (3) factors that can affect organizational structure of an airline. **(3.3 marks)**
- b.** Briefly discuss the factors mentioned above. **(12 marks)**
- c.** Identify any four (4) factors that could be responsible for reorganization of an existing structure in an airline. **(8 marks)**
- 2a.** In relation to an airline company, briefly explain one responsibility of each of the following positions
- i. The Board of Directors
  - ii. The Managing Directors
  - iii. The Secretary **(9.3 marks)**
- b.** Narrate the evolution of the airline industry. **(8 marks)**
- c.** List any six (6) local airlines operating in Nigeria **(6 marks)**
- 3a.** What do you understand by airport configuration **(5.3 marks)**
- b.** Highlight any four (4) basic airside facilities. **(8 marks)**
- c.** Identify any five (5) basic landside facilities. **(10 marks)**
- 4a.** Itemise any three (3) terminal building facilities. **(6 marks)**
- b.** State any four (4) functions of Federal Airport Authority of Nigeria (FAAN). **(8 marks)**
- c.** Highlight any three (3) major functions of Nigeria Airspace Management Agency (NAMA). **(9.3 marks)**