



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
2023_2 EXAMINATIONS

COURSE CODE: MBA831

COURSE TITLE: Organization Behaviour and Theory

CREDIT UNIT: 3

INSTRUCTION: 1. Indicate your Matriculation Number clearly

2. Attempt question one (1) and any other three (3) questions; four questions in all

3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.

4. Present all your points in a coherent and orderly Manner

TIME ALLOWED: 2½ Hours

Question One

Organization has been perceived from different perspective. Give 5 different definition of organization and 5 key characteristics. **25 Marks**

Question Two

Job enrichment is a tool used by managements to build and maintain motivational factors. State 5 key factors to be considered. **15 Marks**

Question Three

Define the term job enrichment, state 5 implication that can arise as a result of job enrichment.

Question Four

Frederick Taylor is commonly referred to as the father of scientific management; explain 5 principles of Taylor as summarized by Villers (1960) **15 Marks**

Question Five

Douglas Mc Gregor identified two different viewpoints about people at work. The new points are referred to as theory X and Theory Y. Discuss **15 Marks**

Question Six

Define Human resource management as given by Beer et al (1984). List 10 principles of management as stressed by Fayol. **15 Marks**