



NATIONAL OPEN UNIVERSITY OF NIGERIA
PLOT 91, CADASTRAL ZONE NNAMDI AZIKWE EXPRESS WAY JABI-ABUJA
FACULTY OF MANAGEMENT SCIENCES
2023_2 EXAMINATIONS

COURSE CODE: MBA 823

CREDIT UNITS: 3

COURSE TITLE: ORGANISATIONAL DESIGN

TIME ALLOWED: 3 hours

- Instructions:**
- 1. Attempt question Number one (1) and any other three (3) questions**
 - 2. Question number 1 is compulsory and carries 25 marks while the other questions carry 15 marks each.**
 - 3. Present all your points in coherent and orderly manner.**

QUESTION ONE

- a. Discuss briefly the ways in which organisations are conceptualised. Differentiate between a formal and an informal organization. (10marks)**
- b. Describe two drivers of change in today's global organization. (5 marks)**
- c. Explain briefly contingency theory significance to organisational behaviour. (10marks)**

QUESTION TWO

- a. What is organizational design? Discuss the necessary steps needed in constructing and designing of an organization. (9 marks)**
- b. Discuss each of the following organizational structure. (6 marks)**

QUESTION THREE

- a. Discuss the contribution of contingency theories to organizational design. Outline the factors which influence structural contingency decision and plans. (9 marks)**
- b. Explain briefly contingency theory significance to organisational behaviour. (6 marks)**

QUESTION FOUR

- a. Discuss the responsibilities of the agents of changes in an organization. (6 marks)**
- b. What do you understand by organizational change? Outline four main factors for successfully implementing organizational change. (9 marks)**

QUESTION FIVE

- a. Explain briefly the concept of organization. (8 marks)**
- b. Explain 'leadership' in your own words. (7 marks)**

QUESTION SIX

- a. What is organizational design? Outline the necessary steps needed in constructing and designing of an organization. (9 marks)**
- b. Discuss each of the following organizational structure:**
 - i. Network. (2 marks)**
 - ii. Virtual. (2 marks)**
 - iii. Hierarchy-Community Phenotype Model of Organizational Structure. (2 marks)**