



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2023_2 EXAMINATIONS

Course Code: BUS815

Course Title: Management information System

Credit Unit: 2

Instructions: 1. Indicate your Matriculation Number clearly
2. Attempt Question 1 and any other two (2) questions
3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20marks each
4. Present all your points in coherent and orderly manner

Time Allowed: 2 Hours

Question 1.

- A. Depict using a diagram, the three primary tiers of users in a company and the sort of information system they utilize. (10 Marks)
- B. Computerized systems were created in response to the problems that manual information systems posed. The main difference between a manual and a computerized information system is that a computerized system records, stores, analyzes, and retrieves data using a mix of software and hardware. List and explain FIVE (5) benefits and drawbacks of a computerized information system. (20 Marks)

Question 2.

- A. Identify FIVE (5) factors that contribute to MIS failure in organizations. (5 Marks)
- B. Various elements contribute to the effectiveness of MIS in organizations. Make a list of TEN (10) of these factors. (10 Marks)
- C. Identify FIVE (5) elements that leads to MIS success in organizations. (5 Marks)

Question 3.

Discuss the role of MIS in Public Sector Organizations in depth. (20 Marks)

Question 4.

Describe the five (5) different types of system relationships. (20 Marks)

Question 5.

Explain Client-Server Computing with the aid of a diagram. (20 Marks)