



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2023_2 EXAMINATIONS

Course Code: BUS 424

Course Title: ORGANIZATIONAL THEORY

Credit Unit: 2

Instructions:

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt Question 1 and any other two (2) questions**
- 3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20marks each**
- 4. Present all your points in coherent and orderly manner**

Time Allowed: 2 Hours

1. (a) According to Michael and Jones (1973) State Objectives of Organizational Change. **(10 Marks)**
(b) According to French and Raven (1959), explain different Types or Sources of Power in an organization. **(10 Marks)**
(c) Enumerate on the Shortcomings of the Human Relations Approach. . **(10 Marks)**
2. (a) Elaborate on the Implications and Contributions of Contingency Theory. **(10 Marks)**
(b) Discuss the main Characteristics or Properties of Open Systems. **(10 Marks)**
3. (a) Explain the Causes of Organizational Conflicts. **(10 Marks)**
(b) State the main Characteristics Elements and Assumptions of the Behavioural Humanistic School. **(10 Marks)**
4. (a) Explain any Five (5) Shortcomings of Scientific Management. **(10 Marks)**
(b) According to Urwick, State the Principles of Effective Organisations. **(10 Marks)**