

# NATIONAL OPEN UNIVERSITY OF NIGERIA

Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja

## FACULTY OF MANAGEMENT SCIENCES 2023 1 POP EXAMINATION

COURSE CODE: **MBA831** 

COURSE TITLE: Organization Behaviour and Theory

CREDIT UNIT:

INSTRUCTION: 1. Indicate your Matriculation Number clearly

- 2. Attempt question one (1) and any other three (3) questions; four questions in all
- 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.
- 4. Present all your points in a coherent and orderly Manner

TIME ALLOWED: 21/2 Hours

#### **Question One**

(a) Organization is perceived from different perspectives. (b). Explain the types of organizations and 14 principles of an organization. 25 Marks

#### **Ouestion Two**

(a) State 5 factors that affect people attitudes to work. (b). Explain 2 assumptions about the 15 Marks nature of man.

#### **Question Three**

- (a) Explain 3 system of overlays as referred by Orife
- (b) State 2 characteristics of bureaucratic model

15 Marks

#### **Question Four**

(a) Define the term job design. (b) Mention 5 perspectives that job design can be tackled.

15 Marks

### Question Five

A group may be seen as the individuals comprising it. Work groups can be seen in 4 major 15 Marks group. Discuss.

#### **Question Six**

(a) Define Human resource management. (b) State 5 principles of human relation you know.

15 Marks