



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, CADASTRAL ZONE, UNIVERSITY VILLAGE, JABI, ABUJA
FACULTY OF MANAGEMENT SCIENCES
2023_1 POP EXAMINATION

COURSE CODE: ENT 306

CREDIT UNIT: 3

COURSE TITLE: MEASURING ORGANIZATIONAL SUCCESS

TIME ALLOWED: 3 HOURS

INSTRUCTIONS:

- 1. Indicate your Matriculation Number clearly**
 - 2. Attempt question one (1) and any other two (2) questions in all**
 - 3. Question one (1) is compulsory and carries 30marks, while the other questions carry 20marks each.**
 - 4. Present all your points in coherent and orderly Manner**
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- 1. (a) Explain in details the approaches to organization study(15 marks)**
(b) Explain the distinction between formal and Informal Organization (15 marks)
 - 2. (a) Explain the process of boosting staff morale. (10 marks)**
(b) Explain Organizational Winning Strategies for Success (10 marks)
 - 3. (a) What are management principles? (10 marks)**
(b) Explain the benefits of Informal Organization (10 marks)
 - 4. List and explain 14 principles of management identified by Henry Fayols (20 marks)**
 - 5. (a) Explain the Neo-classical Theory of Organization. (15 marks)**
(b) Explain the meaning of the term “Individual Differences”. (5 marks)