



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2023_1 POP EXAMINATION

Course Code: BUS839

Course Title: Management Theory

Credit Unit: 2

Instructions: 1. Indicate your Matriculation Number clearly

2. Attempt Question 1 and any other two (2) questions

3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20marks each

4. Present all your points in coherent and orderly manner

Time Allowed: 2 Hours

Question One

(a) With precision and clarity, define the term Management.

(b) There are external forces that frequently create a need for change in an organization, state any

10 Ten.

30 Marks

Question Two

Weber approached bureaucracy from ideal perspective. Define the term Bureaucracy and identify 5 elements of bureaucracy by Max Weber.

20 Marks

Question Three

Robert, L. Katz (1974) identifies three essential management skills: technical, human, and concept. Discuss.

20 Marks

Question Four

Controlling is the process of regulating organizational activities so that actual performance conforms to expected organizational standards and goals. Identify the significance of control process and the purpose of control.

20 Marks

Question Five

Manager and Leader Controversy can be viewed from many angles. In brief, discuss their difference under the following;

- i. Attitudes Toward Goals
- ii. Conceptions of Work

20 Marks