



NATIONAL OPEN UNIVERSITY OF NIGERIA

91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja

FACULTY OF MANAGEMENT SCIENCES

2023_1 POP EXAMINATION.

Course Code: BUS 720

Course Title: HUMAN RESOURCES MANAGEMENT

Credit Unit: 2

Instructions: 1. Indicate your Matriculation Number clearly

2. Attempt Question 1 and any other two (2) questions

3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20 marks each

4. Present all your points in coherent and orderly manner

Time Allowed: 2 Hours

EXAMINATION QUESTIONS

1. (a) Elaborate on various process of Settlements of Bargaining Impasses. (10 Marks)
(b) Explain any Five (5) implications for Management Practices of Motivation. (10 Marks)
(c) Kindly, discuss the Five (5) Methods of Appraisal with examples. (10 marks)
2. (a) Explain any Two (2) simple Tools or Techniques used by Manager for Projecting Personnel Needs. (10 Marks)
(b) Explain the Two (2) major ways of Perceiving Work Organisation. (10 Marks)
3. (a) Elaborate on any of the Two (2) major Elements in the Expectancy Theory. (10 Marks)
(b) Discuss most common Methods of Monitoring the Markets on Pay System. (10 Marks)
4. (a) Describe the Two (2) most common types of Performance Measurement. (10 Marks)
(b) Mentions the Benefits of Peer Review. (10 Marks)