



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2022_2 EXAMINATION

Course Code: MBA821

Course Title: PERSONNEL STAFF EVALUATION

Credit Unit: 3

Instructions:

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt Question 1 and any other three (3) questions**
- 3. Question 1 is compulsory and carries 25 marks while the other questions carry 15 marks each**
- 4. Present all your points in coherent and orderly manner**

Time Allowed: 2 Hours 30 Minutes

EXAMINATION QUESTIONS

- (a) Elaborate on any Five (5) reasons for Manpower Planning at the Macro level. (10 Marks)

(b) List any Five (5) Qualities that can stimulate Leadership potential in subordinates. (5 Marks)

(c) State the Four (4) Main Types of Grievance Procedures. (10 Marks)
- (a) Elaborate on Five (5) Objectives of Human Resources Planning. (10 Marks)

(b) List Five (5) Sources of Grievance in Organization. (5 Marks)
- (a) According to American Society for Training and Development (ASTD), identify any Five (5) Broad Areas of activities of Manpower Planning. (10 Marks)

(b) Briefly explain Two (2) effective use of Money as Motivator. (5 Marks)
- (a) Write a Short note on Biographical Data. (5 Marks)

(b) Explain Four (4) Advantages of Step Compensation Plan. (10 Marks)
- (a) Explain the need for Organization Management Plan in entering Negotiation hall. (5 Marks)

(b) Narrate Four (4) Power Sources of Effective Leadership. (10 Marks)