



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
2022_2 EXAMINATION

COURSE CODE: BUS831

COURSE TITLE: Organizational Behaviour

CREDIT UNIT: 3

INSTRUCTION: 1. Indicate your Matriculation Number clearly

- 2. Attempt question one (1) and any other three (3) questions; four questions in all**
- 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.**
- 4. Present all your points in a coherent and orderly Manner**

TIME ALLOWED: 2½ Hours

Question One

a) screening, processing, interpretation and application of data towards decision-making

are also influenced by the perception of the individual involved? Justify Common Biases and Errors in Decision-Making. 15Marks

b) Explain the Effect of Job Satisfaction on Work Variables. 10Marks

Question Two

a) Abridge the interpretations of Emotion/Mood. 7Marks

b) Explain the Applications of Emotions and Moods in Organizational Behaviour.

8Marks

Question Three

a) Evaluate Self-Determination Theory and Equity Theory/Organization Justice. 7Marks

b) Present the five-stage group development model known to you. 8Marks

Question Four

Since Many organizational decisions are made by groups such as boards, committees, teams, among others. Give the reward of their decisions to organization development.

15Marks

Question Five

a) Write brief note on any four (4) among the following. 2 Marks each

- Groupthink
- Symptoms of Groupthink
- How to Minimize Groupthink
- Group shift and
- Reasons for Group shift.

b) Discuss the Barriers to Effective Communication. 5Marks

Question Six

a) Explain the four common types of work teams. 7Marks

b) Summarize concept Power Tactics and Career Functions. 8Mark