



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, NnamdiAzikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2022_1 EXAMINATION.

Course Code: BUS839

Course Title: Management Theory

Credit Unit: 2

Instructions:

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt Question 1 and any other two (2) questions**
- 3. Question 1 is compulsory and carries 30marks while the other 2 questions carry 20marks each**
- 4. Present all your points in coherent and orderly manner**

Time Allowed: 2 Hours

Question One(A)

A. A lot can be said of management, it depends on how one defines it. However, the definition cannot without denoting “function” as well as “the people who discharge the function”. With precision and clarity, define the term Management. **10 Marks**

B. List and explain 10 External Forces that frequently create a need for change in an organization. **20 Marks**

Question Two

Distinguish between the following terms

- i. Planning and Organizing
- ii. Leading and Controlling **20 Marks**

Question Three

Manager and Leader Controversy can be viewed from many angles. In brief, discuss their difference under the following;

- i. Attitudes Toward Goals
- ii. Conceptions of Work
- iii. Relations with others
- iv. Attitude towards self **20 Marks**

Question Four

A theory embraces a set of interrelated definitions, and relationships that organizes concepts of and understanding of the empirical world in a systematic way. The classical theory according to L.F. Urwick (1967) developed in three streams: bureaucracy, administrative theory, and scientific management. The three streams were founded, on similar assumptions. Briefly discuss any two of these streams developed by Urwick. **20 Marks**

Question Five

Weber's concept of bureaucracy did not include a lot of red tape as inefficiency: rather his aim was to develop a set of rules and procedures to-ensure that all employees were treated fairly. Weber approached bureaucracy from ideal perspective. Define the term Bureaucracy and identify 5 element of bureaucracy by Max Weber. **20 Marks**