



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja  
**FACULTY OF MANAGEMENT SCIENCES**  
**2022\_1 EXAMINATIONS**

**COURSE CODE: BUS 330**

**COURSE TITLE: Management Theory**

**CREDIT UNIT: 3**

**INSTRUCTION: 1. Indicate your Matriculation Number clearly**

- 2. Attempt question one (1) and any other three (3) questions; four questions in all**
- 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.**
- 4. Present all your points in a coherent and orderly Manner**

**TIME ALLOWED: 2½ Hours**

1. (a) Constructively discuss the classical organisation theory and state fundamental tenets of organisation theory.  
  
(b) What are the Principles of Organisation contributed by Mooney and Reiley to the development of management?
2. Critically discuss similarities and contributions of Fredrick Taylor and Frank Gilbreth. What are the attributes of the Scientific Management? And state the achievements and Consequences of Scientific Management Approach.
3. List and explain the principles of management developed by Henri Fayol and Lynda Urwick and state the best one important to the running of organisation and why.
4. In 1943, Lynda Urwick listed 29 principles of management by integrating earlier list principles, what are these 29 principles.
- 5a. Examine the differences between classical theory and Human relations theory and discuss your understanding of Hawthorne Effect.
- 5b. The development of human relations as a management theory emerged as a result of the study conducted in Western Electric which brought about Hawthorne studies, kindly explain your understanding of Hawthorne experiment.
- 6(a). Despite the contributions of classical school to the development of management, the school was criticized, what are this criticism?
- (6b) what are the contributions and achievements of classical school to the development of management?