



**FACULTY OF SOCIAL SCIENCES  
DEPARTMENT OF TOURISM STUDIES  
2021\_2 EXAMINATION**

Course Title: **INTRODUCTION TO AIRLINE MANAGEMENT**

Course Code: TSM 349

Course Unit: 2

Time Allowed: 2: 00 hours

**Instruction: Answer any three (3) Questions (All questions carry equal marks)**

- 1.a (i)** List four (4) basic elements common to all modes of transportation. (4 marks)  
(ii) Explain each of the four basic of these elements listed in 1(a)i. above (8 marks)  
(iii) Give 2 examples in each case. (8 marks)
- 1b.** Mention three (3) elements of external environment that needs clear understanding to overcome challenges that can affect manager's areas of operations. (3 marks.)
- 2. a(i)** You have been appointed the manager of XYZ Airline, briefly itemize four crucial characteristics of your work as the manager (4 marks)  
**(ii)** Explain each of these characteristics of your work as the *manager* (10 marks)
- b.** Explain briefly how the following can affect the Organizational Structure of any given Airline organization.
- Ownership(3 marks)
  - Size(3 marks)
  - Function(3 marks)
- 3. a (i)** Describe the "Airsides" of an airport. (1 mark).  
**(ii)** Give two locations of International Airports in Nigeria(2 marks).
- b** Outline the three (3) components of the configuration of a named Airport in Nigeria (4 marks)
- c.** Enumerate 3 facilities associated with each of them (15 marks.)
- 4. (a)**List five (5) functions of the Federal Airport Authority of Nigeria (FAAN). (5 marks)
- (b)** Elucidate briefly, the history of aviation industry in Nigeria before the *Pre-Independence* era (12 marks)
- (c)**Mention 6 Air traffic navigational aids being used in Nigerian Airports (6 marks)
- 5. (a)**As a Tourism Consultant, an intending airline operator approached you for the required minimum standard for the award of Air Operating Certificate (AOC) which represents the minimum International Civil Aviation Organization (ICAO) standards. What would you suggest for them? (15 marks)
- (b)**Enumerate five (5) "Freedoms" of the Air Regulations which is applicable worldwide(5 marks).
- (c)** State where an aircraft can land or take off in Nigeria (3 marks).