



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
2021_2 EXAMINATION

COURSE CODE: BUS 325

COURSE TITLE: HUMAN RESOURCES MANAGEMENT

CREDIT UNITS: 3

INSTRUCTIONS:

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt questions one (1) and any other three (3) questions; four questions in all**
- 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.**
- 4. Present all your points in a coherent and orderly Manner**

TIME ALLOWED: 2½ Hours

Compulsory Question

Question 1a: Briefly discuss the Carrot-and-Stick Approach of the Theory of Motivation.

Question 1b: Mention and briefly discuss the 4 key functions of management.

Question 2: List and briefly explain the 4 key importance of Human Resources Management.

Question 3: List the 3 basic styles or approaches to Appraisal Interviews.

Question 4a: In Human Resources Management, what is examination?

Question 4b: List the types of examinations in Human Resources Management.

Question 5: In the classifications of career systems, write short notes on the following:

- Open and Closed Career.
- Programme Careers and Organizational Careers.
- Job-Oriented Careers and Rank-In-The-Man.