



NATIONAL OPENUNIVERSITY OF NIGERIA
PLOT 91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESS WAY, JABI – ABUJA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF PUBLIC ADMINISTRATION
2021_1 EXAMINATION

COURSE CODE: PAD 855

CREDIT UNIT: 2

COURSE TITLE: PERFORMANCE MEASUREMENT AND MANAGEMENT

TIME ALLOWED:

2 HRS

INSTRUCTIONS:

- 1. Attempt Question One (1) and any other two (2) questions**
 - 2. Question 1 carries 30 marks, while the other questions carry 20 marks each.**
 - 3. Present all points in coherent and orderly manner**
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- 1a. Define performance management
 - b. List and discuss four purposes of performance management
 - c. Examine employee relations climate within the framework of performance management
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- 2a. Enumerate four reasons for performance measurement
 - 2b. Identify and describe five measurement methods
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3. Identify and discuss two theories of performance management
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4. Identify and discuss four performance management approaches in terms of what they measure and the techniques applied.