



**NATIONAL OPEN UNIVERSITY OF NIGERIA**

91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja

**FACULTY OF MANAGEMENT SCIENCES**

**2021\_1 EXAMINATION**

**Course Code: BUS 720**

**Course Title: HUMAN RESOURCES MANAGEMENT**

**Credit Unit: 2**

- Instructions:**
- 1. Indicate your Matriculation Number clearly**
  - 2. Attempt Question 1 and any other two (2) questions**
  - 3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20marks each**
  - 4. Present all your points in coherent and orderly manner**

**Time Allowed: 2 Hours**

**EXAMINATION QUESTIONS**

- (a) Explain the Five (5) Needs according to Maslow. **(10 marks)**

(b) Explain any Two (2) Merits of Company or Decentralized System. **(10 Marks)**

(c) Explain the various factors that can give rise to the Need for Training. **(10 Marks)**
- (a) Explain the Need for Organizational Exit. **(10 Marks)**

(b) Typically, the total responsibility for Training is shared in Organisations among various people. Discuss. **(10 Marks)**
- (a) Explain the Drawbacks of Strategies for Voluntary Redundancy. **(10 Marks)**

(b) According to Werther & Davis (1996), explain the most common Employees Welfare Services. **(10 Mark)**
- (a) State Five (5) Advantages of Centralised System. **(10 Marks)**

(b) There are so many benefits to be derived from career planning, briefly elaborate on those benefits as identified by Werther et al (1996). **(10 Marks)**