



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91 Cadastral Zone Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF PUBLIC ADMINISTRATION
2020_2 EXAMINATION

Course Code: PAD 855.

Credit Unit: 2

Course Title: PERFORMANCE MEASUREMENT AND MANAGEMENT

Time Allowed: 2^{1/2} HOURS

Instructions:

- 1. Attempt Question 1 and any other two (2) Questions.**
 - 2. Question 1 is compulsory and carries 30 marks while the other Questions carry 20 marks each.**
 - 3. Present all your points in a coherent and orderly manner.**
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QUESTIONS

- 1a. What is performance appraisal?
- b. List and explain any five (5) reasons why organizations embark on performance appraisal.

2. Discuss any five (5) goals and benefits of performance measurement in an organization.

3. Write explanatory notes on any four (4) of the following appraisal methods.

4. Outline and explain any five (5) Major concerns of performance management.

5. Explain the Purposes of Performance Management system in an organization