



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2020_2 EXAMINATION

EXAMINATION QUESTION

Course Code: PAD 411

Course Title: HEALTH ADMINISTRATION

Credit Unit: 3

Instructions: 1 Indicate your Matriculation Number clearly

2 Attempt Question 1 and any other Three (3) questions

3 Question 1 is compulsory and carries 25 marks while the other 3 questions carry 15 marks each

4 Present all your points in coherent and orderly manner

Time Allowed: 2^{1/2} Hours (Two Hours, Thirty Minutes)

1a Define a hospital **5 marks**

1b How is a Hospital different from a Dispensary? **10 marks**

1c Highlight the essential services provided by a Hospital **10 marks**

2 State and discuss 3 classifications of Hospitals according to ownership and control **(15 marks)**

3 Write short notes on Three (3) of the following concepts: **(15marks; 5 marks for each point)**

a) Training b) Development c) Apprenticeship d) Internship

4 State five advantages of employee training and development **(15 marks; 3 marks for each point)**

5 Klatt, Murdic and Schuster (1985) have suggested 10 techniques for

identifying training needs of workers. State five of them **(15 marks; 3 marks for each point)**

6a What is Management Development Programme? **5 marks**

b What are the principles of Management Development. State five of them **(10 marks; 2 marks for each point)**