



NATIONAL OPEN UNIVERSITY OF NIGERIA
UNIVERSITY VILLAGE, NNAMDI AZIKIWE EXPRESS WAY, JABI, ABUJA
FACULTY OF HEALTH SCIENCES
DEPARTMENT OF NURSING SCIENCES

2020_2 Examination

PROGRAMME: BACHELOR OF NURSING SCIENCE (BNSc.)

COURSE CODE: NSC403

COURSE TITLE – LEADERSHIP AND MANAGEMENT IN NURSING

CREDIT UNITS: 3

TIME ALLOWED: 3 HOURS

TOTAL MARKS: 70%

INSTRUCTION: ANSWER ALL THE QUESTIONS

Question 1

a. National Health Insurance Scheme (NHIS) has been perceived as a strategy for improving accessibility of the population to health services.

Enumerate four objectives of NHIS

(2marks)

List and describe six (6) organizational structure of NHIS

(15 marks)

b. Every human behavior in an organization requires proper management in its functioning, and it is an important human activity that permeates an organization.

Define Management

(1marks)

Enumerate and describe eight (8) functions of management

(12 marks)

Question 2

a. Good communication is essential tool for effective management in an organization as it forms a basis for interpersonal and official relationship.

Define Communication

(1 mark)

With the aid of a diagram, briefly explain the communication process

(10 marks)

Enumerate 8 importance of communication

(4marks)

List and discuss two barriers to effective communication with examples

(5 marks)

Question 3

Human resource function is critical to the success or otherwise of an organization.

i. Define Human Resource Management

(1mark)

ii. In order to achieve the aim of human resources management in an organisation, there are tactical functions that must be performed. Briefly explain six (6) human resources functions

(12 marks)

iii. Describe the three (3) techniques used by management in motivating an employee in an organization

(7 marks)