

NATIONAL OPEN UNIVERSITY OF NIGERIA Faculty of Agricultural Sciences Dept. of Agricultural Economics and Extension 2020_2 Examination ...

Course Title: Global Tourism Course Code: HCM444 Credit Unit: 2Units Total Score: 70 Marks Time Allowed: 2 hrs

INSTRUCTION: Answer questions one and any other three .

1a) Discuss six (6) Environmental and Ecological Costs of Tourism Development (6marks)

1b) Explain four Factor Catalysts for the Growth in Global Airline and Stakeholder

Alliance as identified by Oum and Park (1997) (4marks)

c) Enumerate the major groups purposes for tourists and travellers visitation and travel. (3marks)

d) Explain four main relationship management 'task bundles' For market orientation to be relevant in the collaborative relational sense, as argued by Helfert, and Ritter (4marks)

e) Highlight six (6) Sources of Tourism Consumption Expenditure (3marks)

f) Differentiate between 'relational exchange theory' and 'resource dependencyTheory'(5 marks)

2a) Explain the following: (6marks)

i) Non-equity arrangement as the least developed form of collaboration by Terpstra and Simonin (1993),

ii) The two types of collaboration

iii) tourism expenditure

iv) 'Joint venture' as a form of collaboration

v) Effects of Growth in Global Airline and Stakeholder Alliance

2b) Describe (6) six Motives for Collaboration in tourism industry (6marks)

2c) Briefly highlight three (3) distinguishing features of a tourism product (3marks)

3a) Define the following terms (6marks)

- i) Carrying capacity
- ii) Alternative tourist' according to Krippendorf (1987)
- iii) Sustainable development according to (WCED, 1987).
- iv) The concept of 'stakeholder' according to Freeman's classic definition

3b) Enumerate four (4) criteria used by management of tourism destinations in carrying out market segmentation of

tourists (4marks)

3c) Enumerate Guidelines to five (5) Different Fields of Alternative Tourism (5marks)

4a) Discuss four (4) principal features of collaboration(6marks)

4b) Briefly explain five major dimensions that reflect the general

multidimensionality and interdisciplinary concerns

can be discerned within the various considerations of sustainable tourism development.(6marks)

4c) Using the classical 'four Ps' framework (i.e., product, price, promotion, and place) describe tourism marketing

(3marks)

5a describe the Three (3) steps involved in stakeholder management process as proposed by Freeman (1984) (4.5marks)

5b) Briefly explain five (5) factors that drive sustainable tourism (7.5 marks)

5c Highlight the distinguishing features of tourism product (3marks)

6a Write short notes on any two (2) of the following the following; (5mks)

i Same-day visitor

ii Cruise Visitor

iii Tourism

iv Tourism Industry

6b) State 5 points each for advantages and disadvantages of tourism (10 marks)