

## NATIONAL OPEN UNIVERSITY OF NIGERIA University Village, Nnamdi Azikiwe Expressway, Plot 91, Cadastral Zone, Jabi, Abuja Faculty of Agricultural Sciences, Dept. of Agricultural Economics and Extension POP Exam Question October/November, 2019

PROGRAMME: HOTEL AND CATERING MANAGEMENT Course Code: ---- HCM 343 Course Title: --- PROCUREMENT AND SUPPLY MANAGEMENT Credit Unit: ----2 Total Score: ----70 Marks Time Allowed: - 2 Hrs Instruction: Answer compulsory question 1 (25 mks) and any three (3) questions (15 mks each)

- 1 a. Describe six (6) functions of a purchasing department. 6mks
  - b. Differentiate between Buying and Procurement. 4mks
  - c. Analyse five (5) roles of price in purchasing. **5mks**
  - d. Discuss the four (4) phases of the face to face negotiation processes 10mks
- 2 a. Explain the under listed key procurement variables as identified by Needle David.
  (i) Source Management; (ii) Quantity; (iii) Quality;
  (iv) Time and price; (v) Blanket orders (**3mks each**)
- 3 a. Explain the three (3) stages of the standardisation process. 6mk
  - b. Identify three (3) benefits and three (3) drawbacks of standardization. 6mks
  - c. Enumerate the three (3) basic kinds of materials standards.3mks
- 4 a. Briefly discuss five (5) factors a company considers before selecting suppliers. **10mks** b Mention five attributes of a Good Supplier according to Peter Baily *et al* (1996). **5mks**
- 5 a. List any six (6) factors to be considered in buying capital equipment. 3mks
  b. State four (4) guidelines for the post negotiation phase 6mks
  - c. Define a budget and enumerate three (3) primary functions of a budget **6mks**
- 6 a. Enumerate five (5) contents of the file of a purchasing department. **5mks** 
  - b. Write out four reasons for purchasing used equipment (4 mks)
  - c. State six (6) precautions to take before purchasing used equipment. 10mks