



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, CADASTRAL ZONE, UNIVERSITY VILLAGE, JABI, ABUJA
FACULTY OF MANAGEMENT SCIENCES
2019_2 EXAMINATION

COURSE CODE: MBA 829

CREDIT UNIT: 3

COURSE TITLE: ORGANIZATIONAL CHANGE AND DEVELOPMENT

TIME ALLOWED: 2 ½ HOURS

Instruction: 1. Attempt question number one (1) and any other three (3)

2. Question number one (1) is compulsory and attracts 25 marks, while any other three questions attracts 15 marks each

3. Present your points in a clear and orderly manner

1. If the impact theory is correct, you can become an effective leader, by one of the four leadership methods. List and explain, with relevant examples four leadership methods. (25marks)
2. "Leaders who have power are able to obtain more resources, dictate policy, and advance further in an organization through the types of power they have". Discuss the above statement. (15marks)
3. Briefly analyze the stages employees go through during periods of change. (15marks)
4. Change is said to be constant, what are the factors that influences acceptance of change in an organization? (15marks)
5. Briefly explain the steps in assessing a new culture in an organization. (15marks)
6. Several models have been developed in order to understand the complexity of people, briefly explain rational-economic view to the complex person. (15marks)