



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, CADASTRAL ZONE, UNIVERSITY VILLAGE, JABI, ABUJA
FACULTY OF MANAGEMENT SCIENCES
2019_2 EXAMINATION

COURSE CODE: MBA 823

CREDIT UNIT: 3

COURSE TITLE: ORGANIZATIONAL DESIGN

TIME ALLOWED: 2½ Hours

Instruction: 1. Indicate your Matriculation Number clearly

2. Attempt question number one (1) and any other three (3)

3. Question number one (1) is compulsory and attracts 25 marks, while any other three questions attract 15 marks each

3. Present all your points in coherent and orderly manner

1a. With the aid of a diagrams show the difference between Line Organizational structure and the line and staff organizational structure.(16marks)

1b. Discuss the different types of Organizational Structure (9marks)

(25marks)

2a. Describe an Informal Organization, highlighting its significant features. (9marks)

2b. What are the components that make up an organizational structure. (6marks)

(15marks)

3a Define Organizational Design. (3marks)

3b. Itemize the steps involved in constructing or designing an organization (12marks)

(15marks)

4a. An Organization is said to be composed of four interlocking systems. What are these systems? (4marks)

4b. With the aid of a diagram explain Kurt Lewin's Classic Three-step Model of Change Process, (11marks)

(15marks)

5 Organizational change is one of the drivers of disruption in the work place and without disrupting the organization; there can never be a change. Identify and discuss the forces that bring about change.

15marks)

6a. With the aid of a diagram, describe a project organization (7marks)

6b What are the characteristics of a project organization (8marks)

15marks)