



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, CADASTRAL ZONE, UNIVERSITY VILLAGE, JABI, ABUJA
FACULTY OF MANAGEMENT SCIENCES
2019_2 EXAMINATION

COURSE CODE: BUS 714

CREDIT UNIT: 2

COURSE TITLE: Principles of Management

TIME ALLOWED: 2 Hours

Instruction: 1. Indicate your Matriculation Number clearly

2. Attempt question number one (1) and any other two (2)

3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20 marks each.

4. Present all your points in a coherent and orderly manner

1a. Management Theory is said to have evolved through four different time periods. State the ideas that dominated these periods with dates. (5marks)

1b. Explain the two main universal tasks performed in Organizations anywhere in the world. (5marks)

1c. Discuss the different aspects of Work Roles of Managers (10marks)

1d. Describe the mechanistic type of Organizational Structure (10marks)

(30marks)

2a. A manager is encouraged to develop a particular personality to ensure effectiveness and efficiency. State the requirements of this personality (6marks)

2b. Enumerate the characteristics of management principles (13.5 marks)

(20 marks)

3a. Organizations can be classified according to the particular objectives of its members that it seeks to serve. State and discuss these objectives (12marks)

3b. State the characteristics of a Formal Organization (8 marks)

(20 marks)

4a. Enumerate the six-box model for understanding organizations (6marks)

4b. write short notes to show your understanding of the following ; (14marks)

- (i) Chain of Command
- (ii) Organic Organizations

(20 marks)

5a. Define environment in the realm of organization (4marks)

5b. Write shot notes on the following to show your understanding of the concepts

- The Paper Cow
- Organization Development
- Disturbed-reactive environment
- Turbulent field environment (16marks)

(20 marks)