

**NATIONAL OPEN UNIVERSITY OF NIGERIA**

91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja

**FACULTY OF MANAGEMENT SCIENCES**

**JULY 2017 EXAMINATION**

**Course Code: PAD843**

**Course Title: E-GOVERNANCE IN THE PUBLIC SECTOR**

**Credit Unit: 2**

**Instructions: 1. Attempt Question 1 and any other two (2) questions**

**2. Question 1 is compulsory and carries 30marks while the other 2 questions carry 20marks each**

**3. Present all your points in coherent and orderly manner**

**Time Allowed: 2 Hours**

1. a. What is ‘governance network’ as defined by the centre for Democratic Network Governance.

b. Goldsmith and Eggers in (Holzer and Schwester, 2011) provided a framework for understanding different types of network that may be activated by government. Discuss this framework.

[30marks]

1. Identify and discuss the policy and management considerations in digital initiatives

[20marks]

1. African countries are confronted with certain challenges in their e-governance projects (Coleman, undated). Discuss these challenges, the pitfalls which must be avoided, and the key principles upon which their e-governance strategy should be based. [20marks]
2. The Web Measure Index (2005) for evaluating E-service progress is based upon a five stage model of e-government framework. Discuss the stages. [20marks]
3. Discuss the major administrative democratic improvements offered by e-government.

[20marks]