

**NATIONAL OPEN UNIVERSITY OF NIGERIA, JABI ABUJA**

**FACULTY OF HEALTH SCIENCES**

**PHS308 JULY, 2017 QUESTIONS**

**COURSE CODE: PHS 308**

**COURSE TITLE: HEALTH MANAGEMENT 1&11**

**COURSE UNITS: 2 CREDIT UNITS**

**TIME ALLOWED: 1*1/2* HRS**

**TOTAL MARKS: 70%**

**INSTRUCTION: ANSWER ALL THE QUESTIONS**

(1ai) Briefly describe “Health Planning’s Main Deliverables” **(3 Marks)**

(1aii)Mention seven basic steps in health planning **(7 Marks)**

(1aiii)Write short note on “Central Health Planning” **(5 Marks)**

(1b)List five activities of lower level management**(5 Marks)**

(2a) Discuss functional organization , its features, merits and demerits **(15 Marks)**

(2b) Briefly describe tertiary level of care**(5 Marks)**

(2c) List five steps involved in staffing process.**(5 Marks)**

(3a) . Discuss performance Appraisal biases. **(10 Marks)**

(3b) Discuss SWOT Analysis and its factors**(6 Marks)**

(3c)List nine justifications for comprehensive personnel records**(9 Marks)**