

**NATIONAL OPEN UNIVERSITY OF NIGERIA**

91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja

**FACULTY OF MANAGEMENT SCIENCES**

**JULY 2017 EXAMINATION**

**Course Code: MGS747**

**Course Title: INTRODUCTION TO PUBLIC ADMINISTRATION**

**Credit Unit: 2**

**Instructions: 1. Attempt Question 1 and any other three (3) questions**

 **2. Question 1 is compulsory and carries 30marks while the other 2 questions carry 20marks each**

 **3. Present all your points in coherent and orderly manner**

**Time Allowed: 2 Hours**

1. a. Define public administration [15marks]

b. Why is the study of science of public administration necessary? [15marks]

2. What are the approaches to the study of public administration? [20marks]

3. a. What is the meaning of civil service reform?

 b. Examine the benefits of 1988 civil service reform

 [20marks]

4. Compare and contrast public and private administration [20marks]

5. How would you make communication effective in Public Administration? [20marks]