

**NATIONAL OPEN UNIVERSITY OF NIGERIA**

**PLOT 91, CADASTRAL ZONE, NNAMDI AZIKWE EXPRESS WAY, JABI – ABUJA**

**FACULTY OF MANAGEMENT SCIENCES**

**DEPARTMENT OF ADMINISTRATION**

**OCTOBER/NOVEMBER EXAMINATION 2016**

**COURSE CODE: MBA 831**

**COURSE TITLE: ORGANIZATION BEHAVIOUR AND THEORY**

**CREDIT UNIT: 3**

**TIME ALLOWED: 2½ HOURS**

**INSTRUCTIONS: Attempt compulsory question 1 and any three other questions making a total of four questions. The compulsory question carries 25 marks. All the other questions carry 15 marks each.**

1.(a)Management as a discipline has a number of principles. Explain the relevance of         five of Henri Fayol’s principles to modern day management of organizations. **15 marks**

         (b) Enumerate five approaches to organizational study and discuss in detail the               Behavioral School of Thought. (Enumeration 5 marks, Discussion 5 marks)

**10 marks**

1. Hofstede (1980), identified four key variables that influence how business activities are culturally defined. Discuss three of these variables. **15 marks**
2. Frederick Taylor is regarded as the father of scientific management movement. Explain this claim.

4 (a) Differentiate between McGregor’s theory X and theory Y **10 marks**

            (b) Explain the term Motivation **5 marks**

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5. What are the barriers to motivation in Nigerian organizations**? 15 marks**

6.Write short notes on any three (3) of the following**: 15 marks**

1. Job Enrichment
2. Job design
3. Morale